



## FACT SHEET

<b>Motto:</b>	<i>Putting Life Into Days</i>
<b>Mission:</b>	Crossroads Hospice Society provides compassionate support and honours the dignity of those affected by the end-of-life experience.
<b>Values:</b>	Dignity. Choice. Compassion
<b>Governance:</b>	Crossroads Hospice Society is governed by a 14-member volunteer board of directors who are local leaders in business, community and healthcare.
<b>Employees:</b>	11 – Crossroads Inlet Centre Hospice – Port Moody 5 – Crossroads Hospice Society Business Office – Port Coquitlam 3 – Crossroads Hospice Thrift Store – Coquitlam 1 – Crossroads Hospice Society – New Westminster
<b>Volunteers:</b>	Crossroads Hospice Society has a strong volunteer component with over 132 active trained visiting volunteers who work with patients and families, up to 98 volunteers who operate the Hospice Thrift Store and 150 who support our business office and special events. Our volunteers mostly come from families that have been affected by the hospice who want to give back. We often make requests for specific volunteers through the community newspapers and at events such as Hospice in your Community.
<b>Crossroads Inlet Centre Hospice:</b>	Our hospice, opened in 2003, offers terminally-ill patients and their loved ones, a home-like setting filled with peace and comfort. Our hospice programs include artcare, visiting musicians, pet therapy, tea service, therapeutic relaxation, and visiting volunteers. Bereavement services and support groups are also arranged at the hospice. Staff and volunteers fulfill our mission of dignity, choice, and compassion for all who cross their path. The Crossroads Inlet Centre Hospice is run in partnership with Fraser Health and supported through event fundraising and generous donations from the community.
<b>Crossroads Hospice Society Thrift Store:</b>	Since opening in 2004, our thrift store has become a hub of community involvement. The support from staff, volunteers, and shoppers translates into a valuable source of funding for our society. Weekly sales every Thursday and on the first Saturday of each month offer additional savings to all thrift store customers. Donations are received during business hours and items not suitable for sale are donated to various community groups across the Lower Mainland.
<b>Crossroads Hospice Labyrinth Healing Garden:</b>	Our labyrinth healing garden, located in Port Moody's Pioneer Memorial Park, is an ancient tool for modern healing in these busy and stressful times. First introduced to Crossroads Board of Directors in 2004 the garden finally found a home thanks to the partnership with the City of Port Moody. The garden was formally open to the public in June 2010 and has become a popular destination for peaceful moments and a unique tool for our grief and bereavement services. This garden is run in partnership with the City of Port Moody with support by business, community and individual donations.
<b>Crossroads Hospice Society Business Office:</b>	The Crossroads Hospice Society's Business Office, located in Port Coquitlam, is the operations centre for all society finances, business, fundraising, special events, marketing and communications. Volunteers work with business office staff to help plan special events, track volunteer hours and meet on a wide range of committees.

**Charity Number**  
#894850635RR0001

**Incorporation**  
September 1988

**Partnerships**  
Fraser Health  
Hospice Palliative Care Team

**Areas Served**  
Anmore  
Belcarra  
Coquitlam  
loco  
New Westminster  
Port Coquitlam  
Port Moody

**Locations**  
Crossroads Inlet Centre Hospice  
4<sup>th</sup> Floor,  
101 Noons Creek Drive  
Port Moody, BC  
V3H 5J1  
604-949-2270

Crossroads Hospice Society Office  
205-2606 Kingsway Ave.  
Port Coquitlam, BC  
V3C 1T6  
604-945-0606

New Westminster Visiting Volunteers and Bereavement Services  
218-610 6th Street  
New Westminster  
V3L 3C2  
604-777-6734

Crossroads Hospice Society Thrift Store  
2780 Barnet Hwy  
Coquitlam, BC  
V3H 1W4  
604-949-0459

Crossroads Labyrinth Healing Garden  
Pioneer Memorial Park  
Port Moody  
604-945-0606

**Programs:****Crossroads Inlet Centre Hospice and Community Services**

- Visiting Volunteers
- Caregivers Group
- ArtCare Program
- Music Program
- Pet Therapy
- Relaxation Therapy

**Crossroads Bereavement Services**

- Bereavement Services
- One-on-one Volunteer Support
- Bereavement Information Packages
- Teen Grief Group
- Adult Grief Group
- Grief's Journey Walking Group

**Crossroads Hospice Labyrinth Healing Garden**

- Bereavement and Hospice Support

**Sponsorship:**

Sponsorship opportunities exist for our two fundraising events Hike for Hospice (May) and Treasures of Christmas (November). We also have event sponsorship agreements with both community newspapers *The Tri-City News* and *Coquitlam Now* who provides advertising in-kind for our events. Their sponsorship helps us run the events in the most cost effective way. We don't have sponsors for the society itself.

**Funding**

Crossroads Hospice Society relies on funding from annual donors, donations from the general public. Our hospice is run in partnership with Fraser Health. Fraser Health pays for the clinical side (medical supplies, nurses) and we pay for the facility operations side and the costs of our staff at the Crossroads Inlet Centre Hospice.

**Memberships**

B.C. Hospice Palliative Care Association  
 Canadian Hospice Palliative Care Association  
 Tri-Cities Chamber of Commerce  
 BC Artists in Health Care  
 BC Association for Charitable Gaming  
 Association of Fundraising Professionals  
 Canadian Association of Gift Planners  
 BC Bereavement Helpline  
 Community Volunteer Connections  
 Association of Volunteer Resources BC and Canada

**Board of Directors****2016-2017**

Dr. Tony Taylor  
*Chair*

Roland Mitchell

*Vice Chair*

John Stubbs

*Treasurer*

Natalie Lisik

*Secretary*

Jason Jakubec

*Past President*

**Directors**

Catherine Burns

Jacqueline Gorton

Alice Hale

John Meneghello

Peter Xotta

Cecily Baptist

Gilbert Nigh

Margaret MacDonald

**Annual Events**

Hike for Hospice  
 BC Bereavement Day  
 Treasures of Christmas  
 Crossroads Hospice  
 Coffeeshouse  
 Hope for the Holidays  
 Honour a Life